

**OFFICE OF EMERGENCY SERVICES**

**LAKE COUNTY SHERIFF'S OFFICE**

**2020**

**LAKE COUNTY OPERATIONAL AREA**

**Emergency Operations Plan**

**Notification Annex**

**DRAFT**

**Prepared by:**

**Lieutenant Gavin Wells**

**and**

**Dale Carnathan, Emergency Services Manager**

**Lake County Sheriff's Department**

**For**

**Lake County Office of Emergency Services**

**1220 Martin Street**

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## All Hazards Notification & Activation

Lake County Sheriff's Dispatch ("Central") is one of two Public Safety Answering Points within Lake County. All 9-1-1 calls originating in the unincorporated areas Lake County and within the City of Lakeport are answered by the Sheriff's Office Central Dispatch Center. 9-1-1 calls originating in the City of Clearlake are answered by the Clearlake Police Dispatch Center which maintains the second Public Safety Answering Point. Wireless 9-1-1 calls originating in Lake County are answered by the Sheriff's Office Central Dispatch Center, the California Highway Patrol's Ukiah Communications Center, or the Clearlake Police Department Dispatch Center depending on the geographic location.

Currently, Central answers and dispatches emergency calls for the Lake County Sheriff's Office and the Lakeport Police Department. The Clearlake Police Department answers and dispatches emergency calls for the Clearlake Police Department. The California Highway Patrol maintains a Public Safety Answering Point at their Ukiah Communications Center and answers wireless 9-1-1 calls in proximity to state highways.

The Lake County Fire Districts contract with Cal Fire's St. Helena ECC for dispatch services. Cal Fire's St. Helena ECC maintains a Secondary Public Safety Answering Point and dispatches Fire/EMS calls within Lake County.

Public Works, Water Resources, Environmental Health and Animal Services are not dispatched by Central; however contact lists for each agency are maintained.

Central will also notify the Sheriff's Office of Emergency Services regarding events, incidents or inquiries in accordance with the attached "OES Triggers" document.

### 1. Standard Procedure

- a) Upon notification of an incident with the potential for evacuation, shelter-in-place, or the need for support from outside the County; the OES Manager (or designee) will attempt to verify and acquire additional information about the incident. In accordance with SEMS, the County Emergency Operations Center may be activated, or OES Staff may act as the EOC at an Incident Command Post or City/Agency EOC/DOC.
- b) CalOES shall be advised of any OpArea EOC activation. CalOES State Warning Center: 1-916-845-8911
- c) Sheriff's Command Staff, the County CAO and CalOES will be updated regularly, or as conditions warrant. Immediate or urgent notifications can be made to Sheriff's Command Staff through Central Dispatch.
- d) Emergency Public Information (evacuation or shelter-in-place notifications) will be issued via the County's Telenotification System. Additionally, information will be released via all available means. The Sheriff's Office maintains social media accounts that include Facebook, Instagram, and Twitter. Information shall be cleared with the Incident or EOC PIO before release. All notification shall be

released in multiple languages voice, text, e-mail and TDD (where subscribers have advised us of special requirements).

- e) If it is necessary to open the County/OpArea EOC, staff will be notified via the County's Telenotification System, and advised when and where to report.

### **Lake County Sheriff's O.E.S. TRIGGERS**

In addition to any other procedures, notification of Sheriff's OES is required on a 24/7 basis, if/when:

- a) Any time OES is requested by any agency (City, County, State or Federal).
- b) Any time the HazMat team is toned out and St. Helena ECC notifies Central Dispatch.
- c) A release or a threat of release of Hazardous Materials of any sort is reported.
- d) A spill or a threat of spill (over five gallons) of any material of any sort is reported.
- e) Any foreign/hazardous material into a water body (lake, stream or creek) is reported.
- f) Any Wildland Fire threatening homes or greater than 10 acres.
- g) Failure or threat of failure of any dam or levee within the County.
- h) Land or mud slide affecting public roadways or homes.
- i) Multi-Casualty or fatality incident (greater than five victims).
- j) Actual, suspected or possible Weapons of Mass Destruction (WMD) threat or activity is reported.
- k) Any earthquake that causes damage is reported, or instigates multiple calls into the dispatch center.
- l) Flooding anywhere within the County, which does or is likely to require evacuation or sheltering of homes/persons/animals, is reported.
- m) American Red Cross is called for sheltering or any other needs involving 5 or more homes/persons.
- n) Any other situation or event, which may require out of county multi-agency coordination, is reported.

### **2. OES Notification List:**

- a) All OES Incidents:
  - i. Dale Carnathan Desk: 707-263-4060
  - ii. Lieutenant Gavin Wells Desk: 707-262-4364
  - iii. Undersheriff Macedo Desk: 707-262-4201
  - iv. Central Dispatch 707-263-2690
- b) Law Enforcement OES Incidents:
  - i. Undersheriff Macedo Desk: 707-262-4201
  - ii. Captain Chris Chwialkowski Desk: 707-262-4089
  - iii. Lieutenant Gavin Wells Desk: 707-262-4364

- c) Central Dispatch Manager
  - i. Lieutenant Gavin Wells Desk: 707-262-4364
  - ii. Undersheriff Macedo Desk: 707-262-4201
- d) Fire Incidents:
  - i. Duty Fire Chief 707-994-2461
  - ii. Chief Willie Sapeta 707-994-2170

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